HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor: East Grinstead, Sussex

Remimeo HCO POLICY LETTER OF 16 MAY 1970 LRH Comms' Hats HCOs
To be included in any answer to such petitions.

INSTITUTIONAL AND SHOCK CASES, PETITIONS FROM

A survey has revealed recently that when a person who has been institutionalized or shocked is given the right to be processed, in 70% of the cases the person did not arrange enough auditing to be helped.

If one has spent a whole lifetime becoming aberrated, it is not reasonable to expect it to be all undone in an hour.

Such persons often remain connected to people who have an interest in continuing them in an aberrated state. Such things make them difficult to handle as cases.

I do not want to be placed in a position where I would be refusing help to anyone who needed it.

The history of institution and shock cases is that they can be helped but that they do not continue long enough in processing to be helped. They become subjected to pressure in their surroundings to end off processing.

After causing considerable work by auditors, many such cases leave before anything effective can be done and ask for refunds which the organization is bound by its code to then make.

Anyone with institutional or shock history would have to guarantee to continue in processing long enough to be helped and to waive any right to refund.

It is not mandatory that either an organization or an auditor help them even when permission is granted.

Help is a two way flow. One has to help others to be helped himself.

Our organizations have the only successful record in this field. However, they reserve the right to require cooperation.

A petition from anyone with a shock or institutional record may be granted only with the stipulations that:

- 1. They obtain the consent of an org and an auditor to help them.
- 2. They continue in processing for enough time to actually be helped.
 - 3. They waive any right of refund.
 - 4. They follow instructions given by the org.
- 5. That they do not attack any auditor, orger Scientology during or after processing and post a bond not to do so.
 - 6. That they help Scientology and help others.

7. That they sign and have any guardian sign a document containing these stipulations.

We can help those who have been injured in earlier practices. But it often takes a great deal of hard work on the part of the auditor and the organization.

Such applicants are special cases and have to be handled as such.

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